

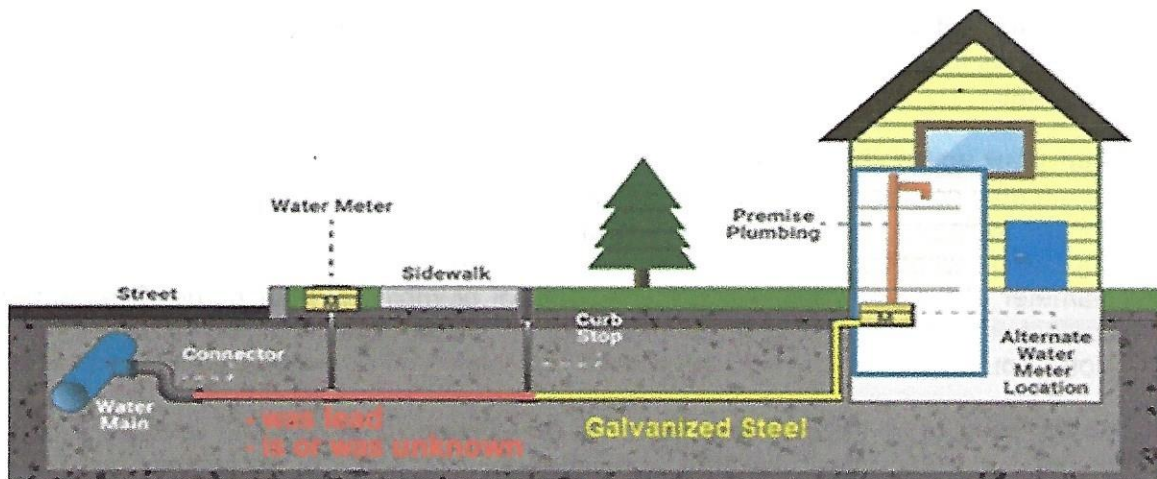
# IMPORTANT INFORMATION: YOUR DRINKING WATER SERVICE LINE HAS BEEN IDENTIFIED AS GALVANIZED REQUIRING REPLACEMENT

The Village of Hilton has identified a part of your service line is made of galvanized steel that needs replacement, located at \_\_\_\_\_.

## What is a Galvanized Service Line Requiring Replacement (GSLRR)?

A service line is the pipe connecting the water main to the building inlet. A typical configuration of a service line is shown in the figure. Our system owns the service line from the water main to the curb stop and the property owners own the service line from the curb stop to the building inlet (inside home). A GSLRR is a service line that is made of galvanized steel and:

- was downstream of a lead service line, or
- was downstream of an unknown material, or
- is downstream of an unknown material.



**Example of Galvanized Service Line Requiring Replacement** If a system can't demonstrate that a galvanized service line was ever downstream of a lead service line, it is a GSLRR.

## What Does It Mean?

Either we replaced the lead service line, or we don't know if there is or was a lead service line upstream of your galvanized service line. A galvanized service line is a potential source of lead as it can absorb lead from a lead service line and release it to drinking water later.

## Source of Lead in Drinking Water

Lead enters drinking water from a lead service line and indoor plumbing materials such as lead solder on copper pipes and chrome-plated brass or brass fixtures and faucets.

## Health Effects of Lead

*\*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.\**

## Steps You Can Take to Reduce Your Exposure to Lead in Drinking Water

- **Use your filter properly.** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, visit EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/home-drinking-water-filtration-fact-sheet> and EPA's [Consumer Tool for Identifying Drinking Water Filters Certified to Reduce Lead](#).
- **Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in your home's pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at [585-392-9632](tel:585-392-9632) for recommendations about flushing times in their community. Note: You should run the cold tap water for at least 5 minutes before drinking or cooking.
- **Learn what your service line material is.** Contact us at [585-392-9632](tel:585-392-9632) or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. **The Village of Hilton has not encountered any lead service lines within our water system, thus far. The Village of Hilton has excavated multiple curb stops with a vac truck, to determine service line materials on both the public side and the private side.** [Protect Your Tap: A quick check for lead](#) is EPA's on-line step by step guide to learn how to find lead pipes in your home.
- **Learn about construction in your neighborhood.** Contact us at [585-392-9632](tel:585-392-9632) to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line if present.
- **Have your water tested.** Contact us at [585-392-9632](tel:585-392-9632) to have your water tested and to learn more about the lead levels in your drinking water.

## Get Your Child Tested to Determine Lead Levels in their Blood

A family doctor or pediatrician can perform a blood test for lead and provide information about the health effects of lead. State, city, or county departments of health can also provide information about how you can have your child's blood tested for lead. The Centers for Disease Control and Prevention recommends public health actions when the level of lead in a child's blood is 3.5 micrograms per deciliter ( $\mu\text{g}/\text{dL}$ ) or more. For more information and links to CDC's website, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>.

### **Opportunities to Verify Your Service Line Material**

**It is the responsibility of the homeowner including any/all costs that may occur to replace your galvanized service line. You may contact a plumber of your choice. You have up to 10 years from the date of this letter to have your galvanized service line replaced. Once replaced, you must contact the Village of Hilton with the date of replacement, along with your address and phone number. We will then schedule a time with you to come out and verify the service line replacement.**

We are also responsible for maintaining an inventory of all service lines, so keep us updated if your service line changes.

**If you have any questions about your service line, call us at 585-392-9632 or visit our website at [www.hiltonny.org](http://www.hiltonny.org) For more information on lead in drinking water, contact your local health department at Monroe County Public Health Division of Environmental Health. Phone: 585-753-5459 e-mail [brettgobe@monroecounty.gov](mailto:brettgobe@monroecounty.gov)**

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- The service line inventory is available on our website at [www.hiltonny.org](http://www.hiltonny.org) and will be updated on a continual basis.